United Kingdom
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Worldpay for Platforms hosted solution

Worldpay for Platforms eDDR
Available payment methods:
Card / Bank Account

Software Service

If the end user flow is not direct for the customer, example - invoice sent to customer in the form of an email, you will need to have a landing page to trigger the eDDR (electronic Direct Debit Request) as the WP eDDR token is a one-time use token and is only valid for 20 minutes

POST Generate eDDR Token

3ds required to accept Card details to complete eDDR
CardAuthorizationType:
- ***RECURRING***
- ***INSTALMENT***
- ***UNSCHEDULED***

Payer details minimum:
- ***first name***
- ***last name***
- ***email address***
- ***billingAddress***

Redirect end user to eDDR URL to complete Direct Debit Authority

Once the eDDR page completed, the end user will be re-directed to your returnURL

GET Token Lookup

If the eDDR was not completed, generate a new eDDR token

Allow up to 5 - 10 seconds to retrieve response and update your end user flow with the result

Confirm the payer record is complete and active:
Payer statuscode: A - Active

If Payer statuscode is NOT Active, generate a new eDDR to collect payment details and Direct Debit Authority

If Payer statuscode is A - Active, your application can now initiate a scheduled debit

Most software services already contain the information regarding the Payer and when they are to be debited. In this case, it is much simpler for the software to manage the schedule and send a request on the morning they are due to be debited via the POST Schedule a single payment.

Note - In the UK, a Bank Account direct debit schedule in the UK must allow 6 business days notice before the payment due date.
- **Scheduled Bank Account debits may not be altered or removed once it is within the 6 business day notice period as per UK regulations.**
- **A Credit Card direct debit does not fall under the same UK BACS requirements for the 6 business day rule and can be scheduled, altered or removed at any time prior to processing.**

POST Schedule a single payment
/
POST Schedule multiple future payments

If your payer needs or wants to update the payment details, your application will need to generate a new eDDR payment page then follow the same steps from the top.

Scheduled debit processed via BaCs and is a 2 business day bank processing time.

Identify result of debit:
GET Search for transaction status changes

Acknowledge result of debit:
POST Acknowledge transaction status change

If succesful, transaction result statuscode: S - Settled

If unsuccesful, transaction result statuscode: R - Rejected

Payment flow complete and funds settled

Payment flow complete. Application to manage collection of failed attempt